ShoreTel Mobility for Avaya

ShoreTel Mobility enables businesses of all sizes to integrate leading smartphones and tablets (Android, Apple iOS, BlackBerry OS, Symbian/Nokia) with existing enterprise communication applications and infrastructure (Cisco, Avaya, Nortel, ShoreTel, Microsoft) securely, simply and cost effectively. The RoamAnywhere Client extends UC applications including voice, location-aware presence and instant messaging to mobile devices securely.
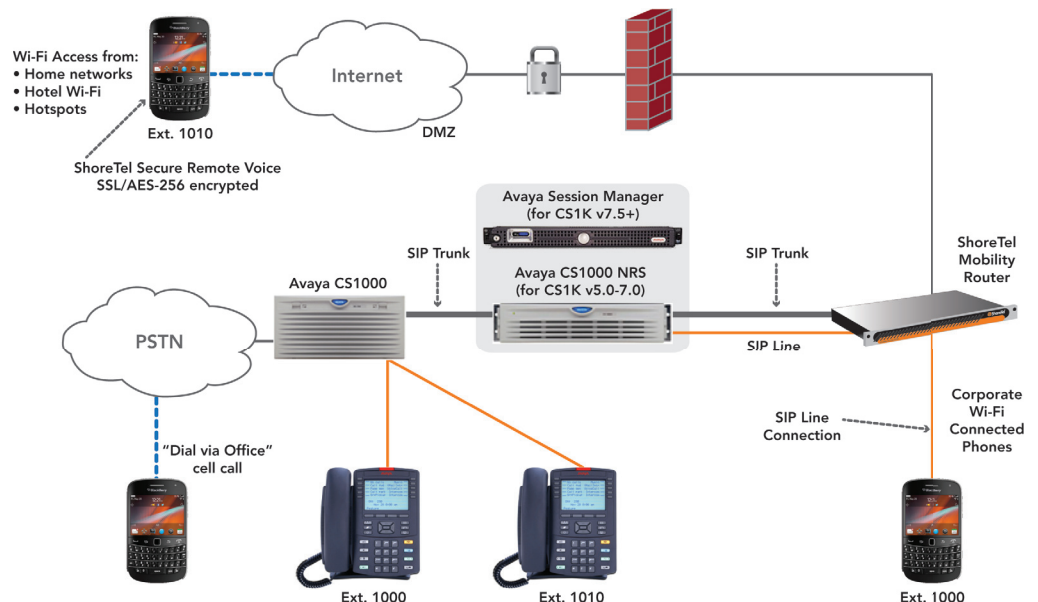
BENEFITS:

- Reduce mobile plan charges by moving calls from cellular to Wi-Fi.

- Slash international toll charges by leveraging your enterprise PBX least cost routing and low rates for calls.

- Eliminate expensive international roaming bills with dynamic least cost routing of cellular calls through the nearest/cheapest voice gateway.

- Improve productivity by extending your PBX features to mobile workers and ensuring they are reachable whether at their desks or mobile.

- Extend your in-building wireless coverage to eliminate missed calls by leveraging the carrier-agnostic Wi-Fi network to carry your voice calls.

The ShoreTel Mobility solution extends your Avaya Aura communications capabilities to employees' mobile smartphones and tablets enabling the benefits of both cellular and VoIP calling. This enables mobile employees to receive and place enterprise calls wherever they are and to be able to utilize their Avaya UC features when they are away from their desk. Now calls placed from employees' mobiles will automatically leverage the enterprise-wide dial plan and intelligent routing policies that you have in place.

ShoreTel Mobility contrasts with the Avaya one-X Mobile product in that while Avaya one-X Mobile offers only cellular voice-based calling, the ShoreTel Mobility solution provides not only cellular voice calling but also can provide VoIP over Wi-Fi and VoIP over cellular data calling as well as seamless handover of active calls between the networks when workers are moving locations. This enables you to leverage not only the increased productivity of extending your Avaya UC system to smartphones on the cellular network but also to slash your mobile costs by having ShoreTel Mobility automatically transition calls onto the Wi-Fi and cellular data networks.

Avaya PBX compatibility

The ShoreTel Mobility solution is compatible with the following Avaya PBX systems:

- Aura Session Manager version 6.0+
- CS1000 (Avaya Blue) version 6.0-7.0
- CS1000 version 7.5+ with Aura Session Manager

Supported mobile platforms

The ShoreTel Mobility solution is compatible with the following mobile platforms:

- Apple iOS, versions 4.2+
- Google Android, versions 2.2+
- Nokia E-/N- Series, Symbian S60v3
- RIM BlackBerry OS, versions 4.6-6.0

About ShoreTel

ShoreTel is the provider of brilliantly simple Unified Communication (UC) solutions based on its award-winning IP business phone system. We offer organizations of all sizes integrated, voice, video, data, and mobile communications on an open, distributed IP architecture that helps significantly reduce the complexity and costs typically associated with other solutions. The feature-rich ShoreTel UC system offers the lowest total cost of ownership (TCO) and the highest customer satisfaction in the industry, in part because it is easy to deploy, manage, scale and use. Increasingly, companies around the world are finding a competitive edge by replacing business-as-usual with new thinking, and choosing ShoreTel to handle their integrated business communication. ShoreTel is based in Sunnyvale, California, and has regional offices and partners worldwide. For more information, visit shoretel.com.

WORLD HEADQUARTERS   960 Stewart Drive, Sunnyvale, CA 94085 USA. shoretel.com

+1 (800) 425-9385 Toll Free +1 (408) 331-3300 Tel. +1 (408) 331-3333 Fax

EMEA   +800 408 33133 Freephone +44 (1628) 826300 Tel.

ASIA PACIFIC   +61 (0)2 9959 8000 Tel.

ShoreTel