ShoreTel Mobility for Cisco

ShoreTel Mobility enables businesses of all sizes to integrate leading smartphones and tablets (Android, Apple iOS devices, BlackBerry OS, Symbian/Nokia) with existing enterprise communication applications and infrastructure (Cisco, Avaya, Nortel, ShoreTel, Microsoft) securely, simply and cost effectively. The RoamAnywhere client extends Unified Communications applications including voice, location-aware presence and instant messaging to mobile devices securely.

BENEFITS:

- Reduce mobile plan charges by moving calls from cellular to Wi-Fi.

- Slash international toll charges by leveraging your enterprise PBX least cost routing and low rates for calls.

- Eliminate expensive international roaming bills with dynamic least cost routing of cellular calls through the nearest/cheapest voice gateway.

- Improve productivity by extending your PBX features to mobile workers and ensuring they are reachable whether at their desks or mobile.

- Extend your in-building wireless coverage to eliminate missed calls by leveraging the carrier-agnostic Wi-Fi network to carry your voice calls.

- Simplify management by supporting all mobile device platforms from a single application and server.

The ShoreTel Mobility solution extends your Cisco Unified Communications (UC) capabilities to employees' mobile smartphones and tablets enabling the benefits of both cellular and VoIP calling. This enables mobile employees to receive and place enterprise calls wherever they are and to be able to utilize their Cisco UC features when they are away from their desk. Now calls placed from employees' mobile devices will automatically leverage the enterprise-wide dial plan and intelligent routing policies that you have in place.

ShoreTel Mobility contrasts with the Cisco Mobile 8.x and Cisco Jabber products in that while the Cisco products offer cellular voice calling and VoIP over Wi-Fi,

the ShoreTel Mobility solution provides not only cellular voice calling and VoIP over Wi-Fi but also can provide VoIP over cellular data calling as well as seamless handover of active calls between the networks when workers are moving locations. This enables you to leverage not only the increased productivity of extending your Cisco UC system to smartphones on the cellular network but also to slash your mobile costs by having ShoreTel Mobility automatically transition calls between the Wi-Fi and cellular data networks. A key differentiator for ShoreTel Mobility is the native device integration and consistent interface that simplifies ease of use and thus increased adoption by end users.
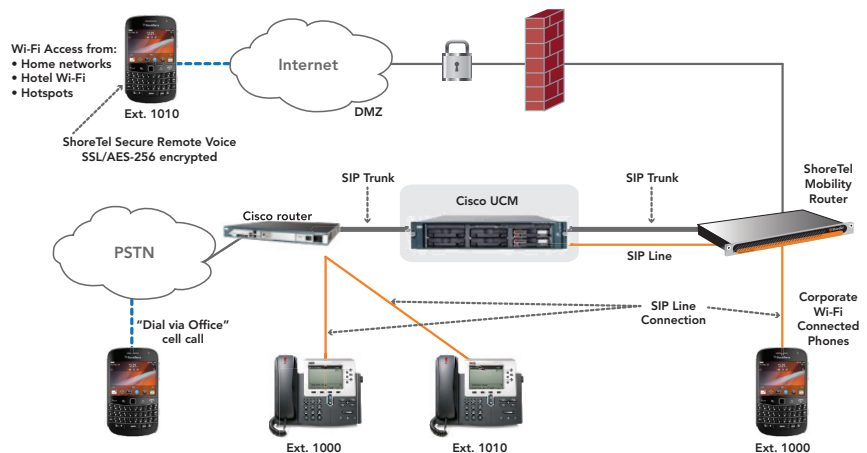

Figure: Integration with Cisco UC system

Cisco PBX Compatibility

The ShoreTel Mobility solution is compatible with the following Cisco PBX systems:

- Cisco Unified Call Manager (version 3-4), trunk-only integration
- Cisco Unified Call Manager (version 5+), line-side or trunk integration

Supported Mobile Platforms

The ShoreTel Mobility solution is compatible with the following mobile platforms:

- Apple iOS, versions 4.2+
- Android, versions 2.2+
- Nokia E-/N- Series, Symbian S60v3
- BlackBerry OS, versions 4.6-6.0

About ShoreTel

ShoreTel is the provider of brilliantly simple Unified Communication (UC) solutions based on its award-winning IP business phone system. We offer organizations of all sizes integrated, voice, video, data, and mobile communications on an open, distributed IP architecture that helps significantly reduce the complexity and costs typically associated with other solutions. The feature-rich ShoreTel UC system offers the lowest total cost of ownership (TCO) and the highest customer satisfaction in the industry, in part because it is easy to deploy, manage, scale and use. Increasingly, companies around the world are finding a competitive edge by replacing business-as-usual with new thinking, and choosing ShoreTel to handle their integrated business communication. ShoreTel is based in Sunnyvale, California, and has regional offices and partners worldwide. For more information, visit shoretel.com.

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